

## PAR NZ GOLFING HOLIDAYS GENERAL BOOKING CONDITIONS

Dated: 6 September 2021

The following are general booking conditions for PaR nz Corporate Events Limited and PaR nz Limited trading as PaR nz Golfing Holidays ('PaR nz') updated and now effective 6 September 2021.

### OUR "Book with Confidence" COVID POLICY

If for reasons outside of our control, PaR nz has to cancel a scheduled tour or tournament date or programme, PaR nz now has an updated 3-point "Book with Confidence" COVID-19 Policy.

This applies to tours or tournaments that have been cancelled due to COVID-19, postponed due to COVID-19 or travel is restricted from your residential area, state or country (and includes where mandatory quarantine for returning travellers is in place). PaR nz will:

1. Offer a postponed date or postponed arrangements
2. Transfer 100% of the funds received to date, to another PaR nz tournament or tour, scheduled within a 12 month period, (or longer as mutually agreed).
3. Alternatively, if new dates or arrangements do not suit, PaR nz will refund 90% of funds paid.

The three options are all subject to time frames that may or may not be within our control but at all times PaR nz, unreservedly, looks to be fair and reasonable with all clients providing funds paid on your behalf can be retrieved from our suppliers. For full details of the cancellation policies where you, the traveller cancel, please refer clauses 24-40.

The PaR nz General Booking Conditions is relevant for ('Bookings') for all tours, tournaments and custom travel arrangements booked by PaR nz that includes any entry fee, tour costs, registration fee and other associated costs as per the booking description and inclusions for the relevant tour, tournament or custom travel.

Individual bookings for additional items including but not limited to airfares, rental cars, accommodation and golf bookings that are supplied by third parties are incurred on the terms and conditions of that third party as advised at the time of booking.

These general conditions with added "Book with Confidence" Policy are as at 6 September 2021 and supersede all previous conditions published. These conditions may be amended from time to time at the discretion of PaR nz, provided however that PaR nz will at all times act in good faith and deal in a fair and reasonable manner with all clients.

PaR nz are aware of the rights of consumers and will at all times comply with all obligations and requirements of the laws of New Zealand as they apply to PaR nz and are relevant to any booking completed in accordance with these terms and conditions.

### ENTRY & PAYMENT

1. Registration with payment of the required deposit or payment in full constitutes your acceptance of all Booking Conditions and / or Terms of Competition for the relevant tournament and / or tour and / or custom travel.
2. The balance of payment for the remaining package is detailed and dated. Failure to make these further payments may result in the cancellation of your place, with NO refund being issued.

3. Visa and Mastercard are accepted cards for payment online.

#### PAYMENT SCHEDULE

4. Each tournament or tour or custom travel booking will have their own individual payment schedule which will be detailed in the booking document.

#### GENERAL

5. PaR nz, reserve the right to change the programme and function venues based on advice at the time.
6. PaR nz reserve the right to change golf courses and venues to that which is advertised providing a replacement of a similar standard is substituted.
7. All players and partners participating in the event, tour or tournament agree to comply with the respective Licence Laws when entering and purchasing services from any venue. This may include providing your name and home address.
8. All competitors are responsible for all damage to hotel & golf club property including any damage in hotel rooms and / or golf carts.
9. PaR nz accepts no liability, cost or penalty for any loss to any client as a result of the failure for any reason of any third party to provide services that may be included in terms of any booking made under these conditions.
10. For accuracy, Bookings Conditions as stated at the time of booking with your payment are the conditions for which you have agreed, regardless of any general notations recorded on the PaR nz website.
11. All events, tours and tournaments hosted by PaR nz will be conducted according to the COVID-19 protocols advised by the respective Government, of the countries where the event is being hosted. These protocols are subject to change at any time.

#### TRAVEL RISK & INSURANCE

12. All players, partners and supporters registered with the required deposit or event payment, including golf and all functions, do so at their own risk.
13. PaR nz will issue Health & Safety guidelines, which all participants are expected to comply with, at all times.
14. PaR nz, sponsors, host golf clubs and other suppliers of goods or services accept no liability for any death, injury, property loss or damage incurred during or arising out of any aspect of the conduct of the Tournament.
15. PaR nz **strongly recommends travel insurance** is taken by each person travelling to cover all eventualities.
16. All travellers are responsible for their own travel documentation being valid and current – i.e. Passports and Visa's where required.
17. For all travellers, PaR nz strongly suggests checking with your medical practitioner, all recommended immunisations and injections required for each country visited.

#### PUBLICITY, PRIVACY AND ELECTRONIC DATABASE MARKETING

18. PaR nz acknowledges your privacy is important. We will not share your personal information such as address, email and phone number with other clients or third parties without your consent.

19. PaR nz may arrange media promotion and publicity before, during and after the Tournament. Competitors assent to references to them and pictures of them appearing and being used for purposes determined by PaR nz.
20. By entering this PaR nz event managed tournament, you agree to be added to the PaR nz database and to receive electronic on-going communications including email newsletters, electronic flyers, and materials as may be sent by post, including specific updates as they pertain to the event you have just entered.

#### PAR NZ GOLFING HOLIDAYS CANCELLATION PROTOCOL

21. In the event that weather conditions prevent all the players from finishing a round, that Competition round will be cancelled and the tournament reduced accordingly. Daily prizes will be awarded in a fair and equitable way, depending on the circumstances on the day.
22. Should more than one round be cancelled due to inclement weather PaR nz will negotiate with the host club to provide a green fee pass to be used within a 12-month period.
23. No refunds are available for unused portions during tournament week or tour programme

#### Cancellation by Entrant / Registered Traveller - Local tournaments in New Zealand

24. If you cancel for any reason, your monies paid will be refunded to you less a cancellation fee of 10%, providing your cancellation is received in writing prior to 30 days from the tournament start date.
25. There are no refunds where you cancel within 30 days of the tournament start date.
26. Or under special consideration, monies paid maybe transferred to another PaR nz tournament or tour by agreement.

#### Cancellation by Entrant / Registered Traveller – International Tours including Fiji & Australia

27. First deposits are non-refundable at all times.
28. If you cancel for any reason, prior to 60 days your monies paid will be refunded to you less your first deposit and less a cancellation fee of 10%.
29. There are no refunds where you cancel within 60 days of the tour start date.
30. Or under special consideration, monies paid maybe transferred to another PaR nz tournament or tour by agreement.
31. There are no refunds where you cancel after the tour start date.

#### PaR nz Cancellation

32. In the unlikely event that PaR nz has to cancel or postpone the tournament or tour or custom travel due to exceptional circumstances. Refer the Force Majeure clause.

#### FORCE MAJEURE CLAUSE

In the unlikely event that PaR nz, is forced to cancel the tournament or tour or custom travel because of exceptional circumstances outside of our control, we will offer alternative arrangements:

33. Offer a postponed date or postponed arrangements
34. Transfer 100% of the funds received to date, to another PaR nz tournament or tour, scheduled within a 12 month period, *(or longer as mutually agreed)*.
35. Alternatively, where PaR nz can retrieve funds from suppliers for bookings made on your behalf, PaR nz will refund 90% of all monies paid.

36. The three options are all subject to time frames that may or may not be within our control but at all times PaR nz, unreservedly, looks to be fair and reasonable with all clients providing funds paid on your behalf can be retrieved from our suppliers.

#### DISCLAIMER

37. PaR nz has made every endeavour to ensure that all details are correct at time of printing but cannot accept responsibility for subsequent change or withdrawal of prices, details or services shown.

#### DISPUTE RESOLUTION

38. The laws of New Zealand govern this General Booking Condition document. In the event that there is a dispute regarding a booking, PaR nz in the event where the matter cannot be resolved may appoint an independent arbitrator.